

From: Christiner.Chan@fma.govt.nz
To: [REDACTED]
Bcc: Ariana.Hakaraia@fma.govt.nz
Subject: RE: Re: FMA Response: Registering a complaint with the FMA
Date: Thursday, 18 July 2024 3:49:31 pm

Kia [REDACTED]

We have treated your email below as a request for information under the Official Information Act 1982.
We have reviewed our records and have received 11 complaints in relation to Easy Crypto/ECNZ.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to contact me.

Ngā mihi

Christiner

From: [REDACTED]
Sent: Friday, July 12, 2024 11:23 AM
To: questions@fma.govt.nz; questions@fma.govt.nz; questions@fma.govt.nz; questions@fma.govt.nz
Subject: Re: FMA Response: Registering a complaint with the FMA

Hi Mark

Thank you for your reply.

The problem has miraculously been resolved. I don't know if you have made contact with them or not? But the website started working and I was able to complete my order.

I would be interested to know how many complaints have been made against this company?

Thanks [REDACTED]

Sent from my iPad